

Property Management Inc

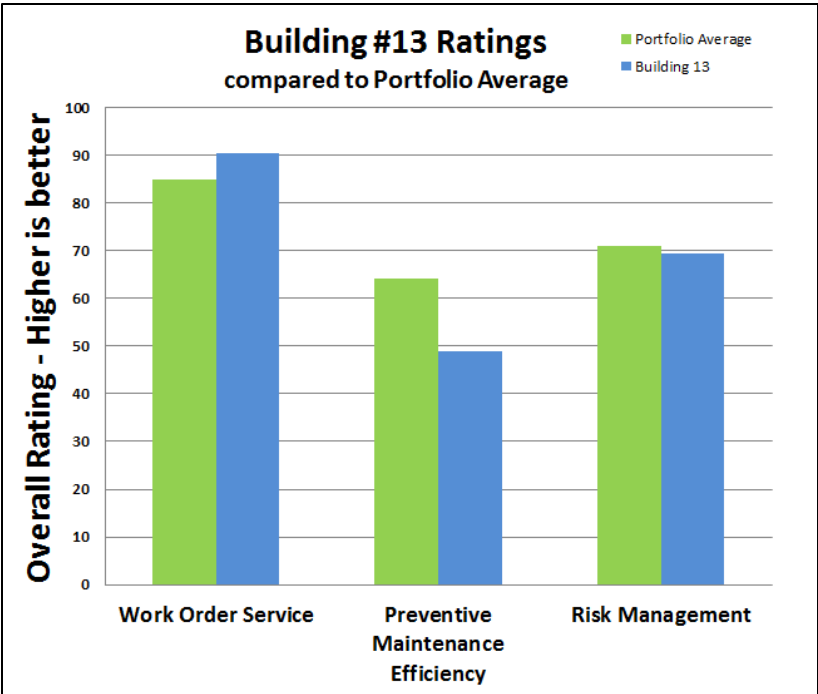
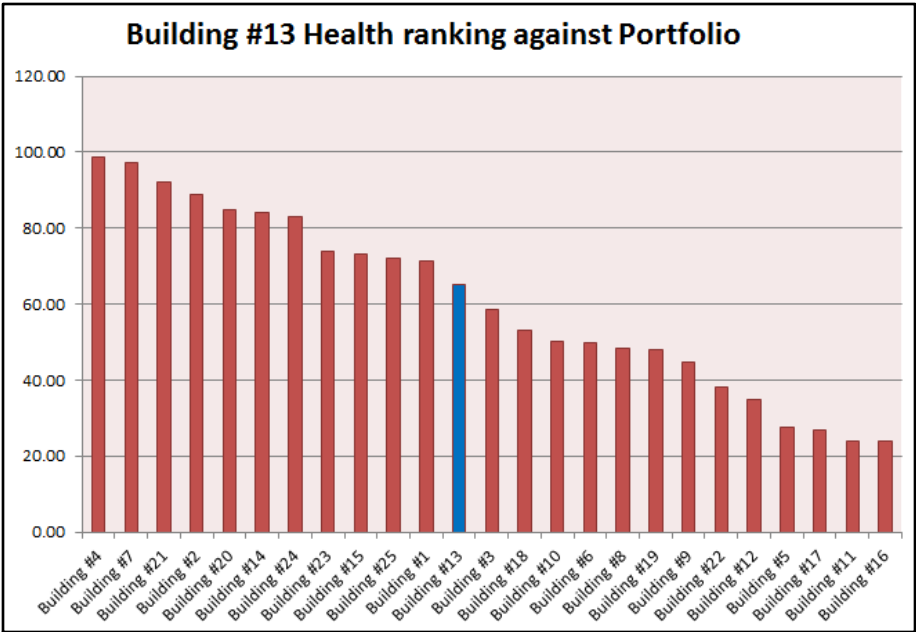
Building #13



Building Health Quotient Report

The overall Building Health Quotient for “Building #13” is **67.30**.

This building is ranked **#12** out of 25 total properties.



These ratings represent a summary of 16 key metrics, grouped by category, that compare the overall health of Building #13 with other buildings in the Property Management Inc portfolio.

- Key Strength:
- Work Order Service
- Primary Area for Improvement:
- Preventive Maintenance

Building #13: Detailed BHQ Scorecard

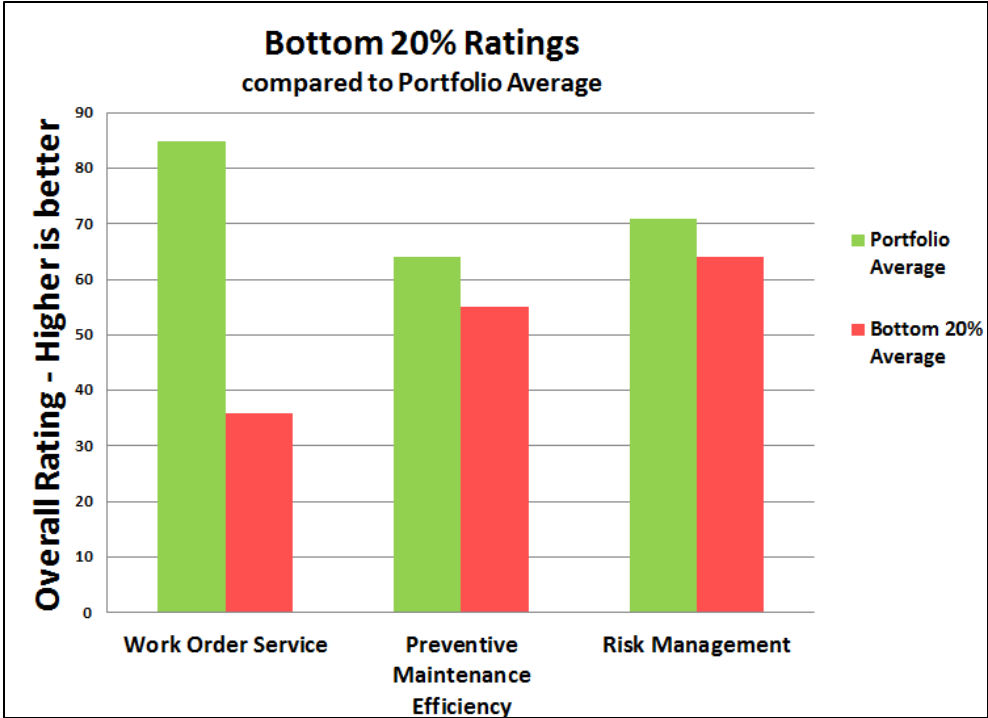
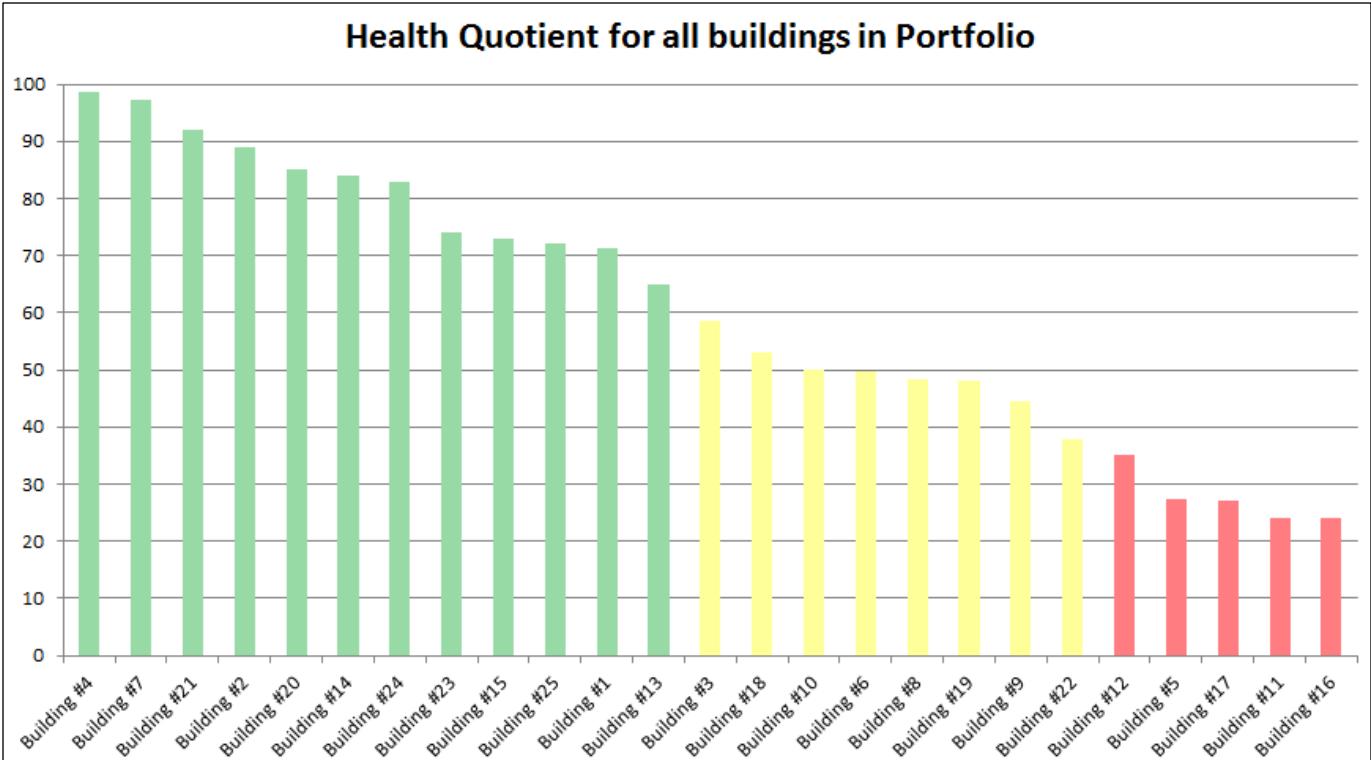
Each of the group rankings are composed of several individual metrics. Building #13's results for each metric are detailed in this scorecard, and compared to portfolio average. Arrows and color coding show potential areas for improvement.

The weakest individual metric in this building's primary area for improvement (Preventive Maintenance Efficiency) is its **Amount of Legacy PM Debt**. This means that there is a backlog of scheduled equipment tasks that are over 30 days old and have not been addressed – this may represent risk to the retention of value of the building as an asset and reliability of its equipment/services.

Category	Metric	Building #13 Result	Portfolio Average
Work Order Service			
	Dispatch Response Time (hours)	2	2.4
	Assignee Response Time (hours)	3	3.65
	Work Completion Time (hours)	9	12
	Open Work Orders/SF (#)	0.003	0.0015
	Using Mobile Application (Y/N)	N	Y
Preventive Maintenance Efficiency			
	Fired vs. Complete last 30 days (%)	85.00	91.00
→	Amount of legacy PM debt (#)	361	180
	Trend against legacy PM debt (+/-)	-4	+1
	Defined capacity metrics (Y/N)	N	N
	Committed Resource Capacity (%)	n/a	n/a
	Critical PMs on hold (Y/N)	N	N
	Non-Critical PMs on hold (Y/N)	Y	N
Risk/Liability			
	% of uninsured vendors	85.00	86.00
	% of uninsured tenants	90.00	84.00
	Days of COI lapses in last month	5	2.5
	Average days of lapses upon flip	0.2	1

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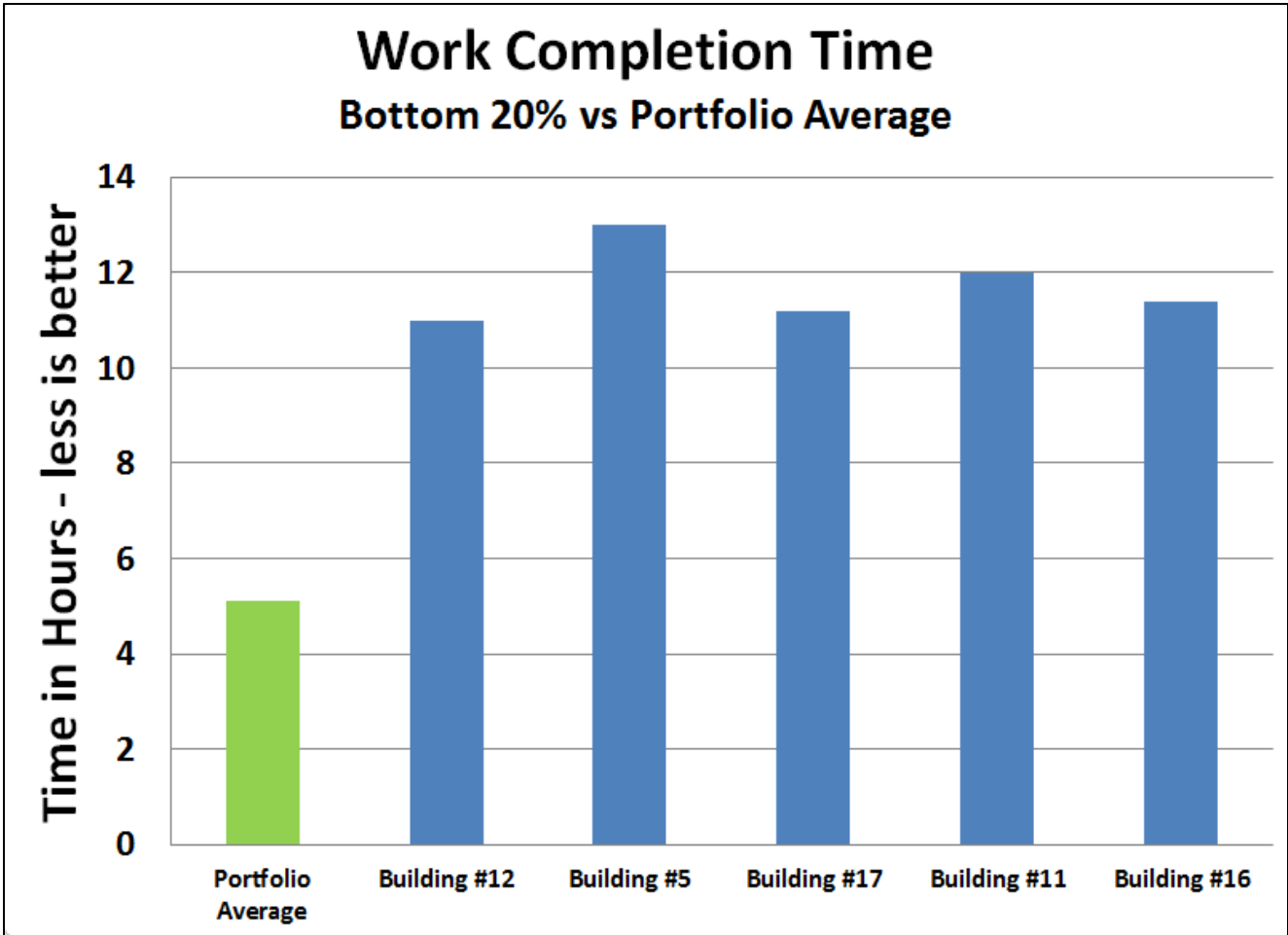
Portfolio Health Quotient Report



The current single greatest performance delta in your portfolio is **Work Order Service**

This gap may represent operational inefficiency or risk to Property Management Inc and is an area for improvement.

Performance Gap Report



This may indicate understaffing, a spike in complex tasks, or an inefficient work process. The potential impact is reduced tenant satisfaction.

Scorecard for Problematic Category

Category	Metric	Bottom 20% Average Result	Portfolio Average
Work Order Service			
→	Dispatch Response Time (hours)	2	2.4
	Assignee Response Time (hours)	3	3.65
	Work Completion Time (hours)	9	6
	Open Work Orders/SF (#)	0.003	0.0004
	Using Mobile Application (Y/N)	Y	Y

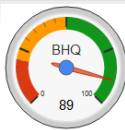
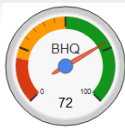
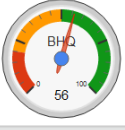
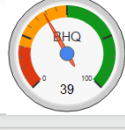
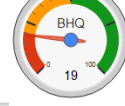


Go To

PM

Admin

Visitor

Default		WORK ORDERS	PREV. MAINTENANCE	INCIDENTS	
	Park Plaza #04 2 Open Estimates	516 148 8	463 16 1 ⚠ Non Critical On Hold	0 0 0	--Actions--
	MRI Test Building	195 11 15	2 0 0 ⚠ PM On Hold	41 43 10	--Actions--
	Park Street #07	5 10 0	302 11 0	2 1 1	--Actions--
	999 - Turner Building #1	1 6 7	1127 4 2	5 2 4	--Actions--
	Office Park #60	1 2 3	123 1 0	11 7 1	--Actions--