



# MOBILE PROPERTY MANAGEMENT CHECKLIST

## Requirements for a Modern Mobile App

- Do you have a true Mobile App? Accessing software through the internet isn't the same thing (Not sure of the difference?)
- Does your provider offer a Mobile App for each major platform (i.e. available in each major store)- Apple, Android AND Blackberry?
- Does your App provide the same user experience on all platforms (i.e. the Android App has all the same features as the Apple App)?
- Does your provider have a dedicated mobile development team that updates Apple, Android and BlackBerry Apps at the same time?
- Are ALL the same features from your web application (such as work order, preventive maintenance, incidents, inspections and COIs) also available on your Mobile App?
- Does your Mobile App work offline and in areas of low connectivity?
- Has your Mobile App provider released an updated version multiple times in the past year?
- Does your Mobile App utilize modern smartphone capabilities like adding photos and videos to records?
- Does your Mobile App provide accurate time stamping (i.e. if you complete work offline, does it stamp it with the accurate time of completion, or the time when you came back online)?
- Does your Mobile App allow signature capture for devices with a touch screen?
- Can you view equipment manuals, floor plans, and instructional videos- even in areas of no service?
- Can you access tenant contact information, stacking plans and photos?
- Can you view complete service histories for each tenant?
- Does your Mobile App allow you to announce events, emergencies or other messages to tenants or other pre-defined groups?



### Score Card: Count your checks.

If you have less than 10 checks, it may be time to consider upgrading to a new Mobile Property Management App.